

Khaled Tahoun

Canadian

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PERSONAL SUMMARY

A passionate leader with first class communication skills and a long track record of successful management. I am educated at a high level, with an extensive knowledge of all business operations aspects. I consider myself an inspiring and motivational manager with first-rate interpersonal skills, retaining, the ability and passion to develop the vision of any company I manage, whilst I'm able to push performance improvement and growth. Possessing vast managing directorship and CEO experience I will always ensure that clear objectives and expectations are delivered and maintained. Right now I am looking for a rare & exciting opportunity with an ambitious business that wants to grow.

WORK EXPERIENCE

Investment Company - Dar AL FAYATH Investment - Kingdom of Bahrain, Kuwait, Spain, Saudi Arabia.

Group COO/ Deputy CEO & Managing Partner April 2010 - Present

- Plan, develop, organise, implement, direct and evaluate the organisation's fiscal function and performance.
- Strong technical background across estates and international property management.
- Strategic thinker who can create and develop the long term vision and is also a strong personal contributor with a desire to make it happen.
- Extensive operation management and business development experience in Real Estate, food and beverage, IT and Telecom industries .
- An excellent change agent, using a style of management that mentors/coaches staff to inspire their best performance.
- Commitment to continued personal and professional development.
- Participate in the development of the corporation's plans and programs as a strategic partner.
- Ensuring through efficient team management that all jobs are carried out to the service levels and standard
- Evaluate and advise on the impact of long-range planning, the introduction of new programs/strategies and regulatory action.
- Develop credibility for the finance group by providing timely and accurate analysis of budgets, financial reports, and financial trends in order to assist the President, the Board and other senior executives in performing their responsibilities.

- Significant involvement in preparing, managing and controlling substantial budgets.
- Enhance and/or develop, implement and enforce policies and procedures of the organisation by way of systems that will improve the overall operation and effectiveness of the corporation
- Establish credibility throughout the organisation and with the Board as an effective developer of solutions to business challenges.
- Provide technical financial advice and knowledge to others within the financial discipline.
- Continual improvement of the budgeting process through education of department managers on financial issues impacting department budgets.
- Provide strategic financial input and leadership on decision-making issues affecting the organisation.
- Set up, and update manuals and oversee administrative policies, procedures and regulations to departments.
- Handle confidential and non-routine information.
- Assist with Human Resource Management; design and implement office policies and procedures.

Telecommunications Company - Batelco - Kingdom of Bahrain

Head of Mobile Data Engineering June 2006 - April 2010

- Technology Head with experience in setting up & managing Wireless & Fixed telecom networks across Asia, Europe, Middle East, Americas & Africa for global majors.
- Proven credentials in turning around networks, IN/Outsourcing strategy, operating model optimization, Managed Services, opex rationalization and efficiency enhancement.
- Proven achievements in green field projects, network swap outs, technology refresh and expansion projects and complex system integration.
- Strong communication and commercial skills that translate complex business challenges into clear technical strategies and solutions, combined with the leadership skills to follow through on delivery.
- Building strong teams to deliver service excellence across geographical and cultural boundaries.
- Accomplished trouble-shooter, getting to the root of business, project and technical issues and driving through resolution.
- Managed large OPEX/CAPEX budgets and strong vendor management skills.

Expertise: Technology & Business Strategy, Program Management, Operations / Performance Management, Managed Services, Disaster Recovery/Business Continuity, Fibre/Fixed Networks/ FTTH/FTTB, Mobile RAN, Core, Transport, OSS, BSS, IT, Business Solutions, M2M/IOT, VOLTE, MVNO, WiFi Calling/

WiFi Offload, NFV, Cloud, Digital services, Data Centre, Unified Communications & Convergence.

Bank - RBC Royal Bank of Canada - Toronto, Canada

Internet Banking Project Manager February 2003 - June 2006

- Help design rich user experience prototype for managing users and roles
- Create, execute test plans, and verify results for MMS, SMS, File import and Data conversion to MS-Access and Excel
- Introduced automated UI testing to development process
- Worked directly with VP of Engineering, Director of Engineering and VP of Product Management.

Charity - World Vision Canada - Toronto, Canada

IT Developer October 2000 - February 2003

- Helped develop website with Lotus notes
- Demonstrated multiple tasks with a positive ability to work well with people of diverse background.
- Configured systems and ensured network connectivity

ACADEMIC QUALIFICATIONS

University of Guelph Toronto, Canada

BA (Hon's) Bachelor of Computer Engineering

Humber College Toronto, Canada

Diploma Wireless and Telecommunications Technology

REFERENCES - Available upon request.